

#### We've Come a Long Way

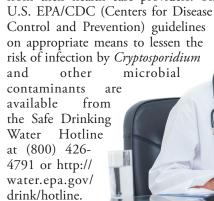
Once again we are proud to present our annual water quality report covering the period between January 1 and December 31, 2016. In a matter of only a few decades, drinking water has become exponentially safer and more reliable than at any other point in human history. Our exceptional staff continues to work hard every day—at any hour—to deliver the highest quality drinking water without interruption. Although the challenges ahead are many, we feel that by relentlessly investing in customer outreach and education, new treatment technologies, system upgrades, and training, the payoff will be reliable, high-quality tap water delivered to you and your family.

#### Source Water Assessment

In 2002 and 2004, WSSC conducted source water assessments in cooperation with the Maryland Department of the Environment (MDE), evaluating the vulnerability of our two drinking water sources (Potomac and Patuxent) to contamination. The reports are available for public review at the main branches of the Montgomery and Prince George's county libraries, or by contacting MDE at (410) 537-3714.

## Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The



#### Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

**Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

**Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

**Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

**Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

**Radioactive Contaminants**, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

#### Where Does My Water Come From?

The Patuxent and Potomac rivers are the sources of all the water WSSC filters and processes. The source water treated at the Patuxent Water Filtration Plant (WFP) is held in two reservoirs — Triadelphia and T. Howard Duckett (also known as Rocky Gorge) — and is pumped to the plant. The Potomac WFP draws water directly from the Potomac River.

#### Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen, disinfectant levels, and an acceptable taste and smell.

During flushing operations in your neighborhood, some short-term discoloration, though uncommon, is possible. You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use and avoid using hot water, to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.

## FOG (fats, oils, and grease)

You may not be aware of it, but every time you pour fat, oil, or grease (FOG) down your sink (e.g., bacon grease), you are contributing to a costly problem in the sewer collection system. FOG coats the inner walls of the plumbing in your house as well as the walls of underground piping throughout the community. Over time, these greasy materials build up and form blockages in pipes, which

can lead to wastewater backing up into parks, yards, streets, and storm drains. These backups allow FOG to contaminate local waters, including drinking water. Exposure to untreated wastewater is a public health hazard. FOG discharged into septic systems and drain fields can also cause malfunctions, resulting in more frequent tank pump-outs and other expenses.

Communities spend billions of dollars every year to unplug or replace grease-blocked pipes, repair pump stations, and clean up costly and illegal wastewater spills. Here are some tips that you and your family can follow to help maintain a well-run system now and in the future:

#### **NEVER:**

- Pour fats, oil, or grease down the house or storm drains.
- Dispose of food scraps by flushing them.
- Use the toilet as a waste basket.

#### **ALWAYS:**

- Scrape and collect fat, oil, and grease into a waste container such as an empty coffee can, and dispose of it with your garbage.
- Place food scraps in waste containers or garbage bags for disposal with solid wastes.
- Place a wastebasket in each bathroom for solid wastes like disposable diapers, creams and lotions, and personal hygiene products including nonbiodegradable wipes.

## **QUESTIONS?**

For more information about this report, or for any questions relating to your drinking water, please call Greg Booker, Utility Manager, at (301) 735-4101.



## Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/lead.

#### What type of container is best for storing water?

Consumer Reports has consistently advised that glass or BPA-free plastics such as polyethylene are the safest choices. To be on the safe side, do not use any container with markings on the recycle symbol showing "7 PC" (code for BPA). You could also consider using stainless steel or aluminum with BPA-free liners.

#### How much emergency water should I keep?

Typically, 1 gallon per person per day is recommended. For a family of four, that would be 12 gallons for 3 days. Humans can survive without food for 1 month, but can survive only 1 week without water.

## How long can I store drinking water?

The disinfectant in drinking water will eventually dissipate, even in a closed container. If that container housed bacteria before it was filled with tap water, the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water could be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

# How long does it take a water supplier to produce one glass of drinking water?

It could take up to 45 minutes to produce a single glass of drinking water.

## How many community water systems are there in the U.S.?

About 53,000 public water systems across the United States process 34 billion gallons of water per day for home and commercial use. Eighty-five percent of the population is served by these systems.

## Which household activity wastes the most water?

Most people would say the majority of water use comes from showering or washing dishes; however, toilet flushing is by far the largest single use of water in a home (accounting for 40% of total water use). Toilets use about 4 to 6 gallons per flush, so consider an ultra-low-flow (ULF) toilet, which requires only 1.5 gallons.

#### Test Results

The water supplied to Joint Base Andrews is purchased from WSSC. WSSC monitors for many different kinds of contaminants on a very strict sampling schedule. The information below represents only those substances that were detected; our goal is to keep all detects below their respective maximum allowed levels. The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

WSSC participated in the 3rd stage of the EPA's Unregulated Contaminant Monitoring Rule (UCMR3) program by performing additional tests on our drinking water. UCMR3 benefits the environment and public health by providing the EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if EPA needs to introduce new regulatory standards to improve drinking water quality. Contact us for more information on this program.

REGULATED SUBSTANCES									
SUBSTANCE (UNIT OF MEASURE)		YEAR SAMPLED		MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Alpha Emitters (pCi/L)		2016		15	0	3	<2-6	No	Erosion of natural deposits
Atrazine (ppb)		2016		3	3	ND	ND-<1	No	Runoff from herbicide used on row crops
Barium (ppm)		2016		2	2	0.034	0.023-0.045	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beta/Photon Emitters¹ (pCi/L)		2016		50	0	4.8	<4–6	No	Decay of natural and man-made deposits
Chlorine (ppm)		2016		[4]	[4]	1.4	0.03-3.3	No	Water additive used to control microbes
Chromium (ppb)		2016		100	100	<2	ND-2	No	Discharge from steel and pulp mills; Erosion of natural deposits
Combined Radium (pCi/L)		2016		5	0	<1	<1-<1	No	Erosion of natural deposits
Dalapon (ppb)		2016		200	200	<1	ND-<1	No	Runoff from herbicide used on rights of way
Di(2-ethylhexyl) Phthalate (ppb)	)	2016		6	0	<2	ND-<2	No	Discharge from rubber and chemical factories
Fecal Indicators [enterococci or co (# positive samples)	oliphage] <sup>2</sup>	2016		TT	NA	1	NA	No	Human and animal fecal waste
Fluoride (ppm)		2016		4	4	0.0007	0.0006-0.0008	No No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Haloacetic Acids [HAA] (ppb)		2016		60	NA	42	8.8–65	No	By-product of drinking water disinfection
Nitrate (ppm)		2016		10	10	1.2	0.3–2.3	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
TTHMs [Total Trihalomethanes]	] <sup>3</sup> (ppb)	2016		80	NA	59	13-101	No	By-product of drinking water disinfection
Thallium (ppb)		2016		2	0.5	ND	ND-<1	No	Leaching from ore-processing sites; Discharge from electronics, glass, and drug factories
Total Coliform Bacteria (% positiv	ve samples)	2016	5% po	ositive monthly samples	0	0.15	NA	No	Naturally present in the environment
Total Organic Carbon		2016		TT	NA	Met TT requirements	NA	No	Naturally present in the environment
Turbidity <sup>4</sup> (NTU)		2016		TT	NA	0.09	0.02-0.09	No	Soil runoff
Turbidity (Lowest monthly percentage samples meeting limit)	nt of	2016		95% of samples et the limit	NA	100	NA	No	Soil runoff
Tap water samples were collected for lead and copper analyses from sample sites throughout the community									
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED			NT DETECTED TH%TILE)	SITES ABOVE AL		TYPICAL SOURCE		
Copper (ppm)	2014	1.3		1.3	0.087	0	No	Corrosion of household plumbing systems; Erosion of natural deposits	
Lead (ppb)	2014	15		0	1.2	0	No	Corrosion of	f household plumbing systems; Erosion of natural deposits

UNREGULATED SUBSTANCES							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE			
Sodium (ppm)	2016	22.9	11.0–79	Naturally occurring			

UNREGULATED CONTAMINANT MONITORING RULE - PART 3 (UCMR3)							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH				
1,4-Dioxane (ppb)	2014	0.019	ND-0.075				
Chlorate (ppb)	2014	19	ND-53				
Chromium-6 (ppb)	2014	0.141	0.044-0.320				
Strontium (ppb)	2014	118	70–240				
Testosterone (ppt)	2014	0.03	ND-0.12				
Vanadium (ppb)	2014	0.061	ND-0.490				

<sup>&</sup>lt;sup>1</sup>The MCL for beta particles is 4 mrem/year. U.S. EPA considers 50 pCi/L to be the level of concern for beta particles.

#### **Definitions**

**AL** (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**LRAA** (Locational Running Annual Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters. Amount Detected values for TTHMs and HAAs are reported as LRAAs.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**NA:** Not applicable

**ND** (Not detected): Indicates that the substance was not found by laboratory analysis.

**NTU** (**Nephelometric Turbidity Units**): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

pCi/L (picocuries per liter): A measure of radioactivity.

**ppb** (parts per billion): One part substance per billion parts water (or micrograms per liter).

**ppm (parts per million):** One part substance per million parts water (or milligrams per liter).

**ppt (parts per trillion):** One part substance per trillion parts water (or nanograms per liter).

**TT** (**Treatment Technique**): A required process intended to reduce the level of a contaminant in drinking water.

<sup>&</sup>lt;sup>2</sup> Fecal indicators are microbes whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term health effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.

<sup>&</sup>lt;sup>3</sup> Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

<sup>&</sup>lt;sup>4</sup>Turbidity is a measure of the cloudiness of the water. It is monitored because it is a good indicator of the effectiveness of the filtration system.